

SERVICE DOCUMENT · 1183

Accessibility Statement

July 5, 2026

Our Commitment

Homesly.ai is committed to ensuring digital accessibility for people with disabilities. We are continually improving the experience for every user and applying the relevant accessibility standards so that our property intelligence platform is usable by the widest possible audience, regardless of ability or technology.

Conformance Status

The Web Content Accessibility Guidelines (WCAG) define requirements for making web content more accessible to people with disabilities, across three levels of conformance: Level A, Level AA, and Level AAA.

Homesly.ai substantially conforms to WCAG 2.1 Level AA. "Substantially conforms" means the platform meets the WCAG 2.1 Level AA success criteria across its primary features, with the limited exceptions noted under Known Limitations below. WCAG 2.1 Level AA is the benchmark referenced by U.S. Department of Justice guidance and by the majority of accessibility settlements under the Americans with Disabilities Act (ADA).

Measures Taken

Homesly.ai has implemented the following measures to support accessibility:

- **Keyboard operability.** Every interactive control (navigation, filters, cards, dialogs, and forms) is reachable and operable with a keyboard alone, without a mouse (WCAG 2.1.1).
- **Visible focus and bypass.** A clear focus indicator shows keyboard users which control they are on (WCAG 2.4.7), and a "Skip to main content" link lets them bypass repeated navigation (WCAG 2.4.1).
- **Screen-reader structure.** Every screen provides a main landmark, a logical heading outline, and programmatic labels and roles on menus, dialogs, controls, and status messages, so assistive technology can navigate and announce the page correctly (WCAG 1.3.1, 2.4.6, 4.1.2). Dynamic messages such as confirmations are exposed as live regions so they are announced when they appear (WCAG 4.1.3).
- **Text alternatives.** Meaningful images carry text alternatives, and decorative images are hidden from assistive technology (WCAG 1.1.1).
- **Color and contrast.** The color palette meets the WCAG 2.1 AA minimum contrast ratio of 4.5:1 for text against its background across the platform. Status is reinforced with text and shape, never conveyed by color alone.
- **Zoom and motion.** Content supports browser zoom and reflow, and honors the operating system's "reduced motion" preference for users sensitive to animation.

Assessment and Testing

Homesly.ai was evaluated by self-assessment using automated and manual methods:

- **Automated testing** with the axe-core accessibility engine across the platform's primary views, covering every WCAG 2.1 Level A and Level AA success criterion the engine can evaluate.
- **Manual keyboard testing** to confirm that all functionality is operable without a pointing device and free of keyboard traps.
- **Screen-reader structure validation** using the browser's accessibility tree (the same role, name, and state information a screen reader announces) to confirm that every control has an accessible name, that headings and landmarks are present and correctly ordered, and that status messages are announced.
- A **continuous regression gate** in the automated test suite fails the build whenever a new accessibility violation (an unlabeled control, a button without an accessible name, or insufficient contrast) is introduced, before it can reach users.

Known Limitations

Despite our ongoing efforts, some limitations remain, and we are actively working to address them:

- The screen-reader **experience** has been validated programmatically (roles, names, headings, landmarks, and status regions). We have not yet completed a formal end-to-end evaluation with assistive-technology users across every workflow.
- Homesly.ai has not yet undergone a third-party accessibility audit or produced a formal VPAT (Voluntary Product Accessibility Template). Either can be prioritized on request.

Feedback

We welcome your feedback on the accessibility of Homesly.ai. If you encounter a barrier, or need information in an alternative format, please contact us and we will work to resolve it.

- **Email:** support@homesly.ai
- **Website:** homesly.ai

We aim to acknowledge accessibility feedback within five business days.

Formal Basis

- **Standard:** Web Content Accessibility Guidelines (WCAG) 2.1, Level AA
- **Technologies relied upon:** HTML, CSS, JavaScript, and WAI-ARIA

- **Assessment method:** Self-evaluation: automated axe-core scanning, manual keyboard testing, and accessibility-tree (screen-reader) validation
- **Statement effective date:** July 5, 2026
- **Product version:** Homesly.ai v1.3.3